

infoRouter V8.0 Server & Client Requirements



Please review this document thoroughly before proceeding with the installation of infoRouter Version 8. This document describes the minimum and recommended server and client configurations and is meant to be a guideline for best performance. You may choose to allocate more than the recommended resources but allocating lesser resources may result in poor performance.

Requirements for the Server

SERVER HARDWARE (MINIMUM) REQUIREMENTS

A dedicated server class machine with the following minimum requirements:

Intel Xeon or better

8 GB RAM (16 GB or higher preferred in high traffic environments)

300 MB Application disk space

Additional disk space for document warehouse and index space depending on the number of documents with appropriate growth factored in.

A Network Interface Card (NIC).

Internet access

Virtual server environments are supported as long as the virtual environment is compatible with above requirements.

It is highly recommended that a dedicated server environment is provided for infoRouter. Conflicts may occur with applications that require different .NET Framework versions.

SERVER OPERATING SYSTEM SOFTWARE

Windows 2003 or 2008 Server Family (with current service packs)

If you are installing on a Windows 2008 Server or a Windows 7 platform (trial only), please read the following documents for additional requirements.

[Windows 2008 Web Edition- Required Features](#)

[Windows 2008 Standard Edition- Required Features](#)

[Windows 7 - Required Features \(trial copies only\)](#)

DEMO INSTALLATIONS:

If you are installing infoRouter on a trial basis, you may use the following platforms for the duration of your trial period.

- XP Professional
- Vista Business (32 & 64 bit)
- Windows 7 (32 & 64 bit)

These platforms however are not recommended nor supported for production installations.

Please remember that we do not recommend nor do we provide support infoRouter installations made on platforms other than the ones explicitly specified here:

- Windows 2003 (32 & 64 bit)
- Windows 2008 (32 & 64 bit)
- Windows 2008 Enterprise, Standard & Web Edition versions

DBMS SOFTWARE REQUIREMENTS

MS SQL Server (Version 2000, 2005, 2008 or higher with current service pack)
or
Oracle 8i or higher
or
MySQL Version 5.0 or higher

WINDOWS SOFTWARE COMPONENT REQUIREMENTS

MS Index Server 2.0 or higher

World Wide Web Publishing Service

SMTP option must be enabled for email notifications.

A remote SMTP Server can also be used. See appropriate documentation on how to setup a remote SMTP server.

Internet Information Server (IIS) Version 5.0, 6.0 or 7.x

MS .Net Framework 2.0 with appropriate service packs

ASP.NET must be enabled.

Note: All software mentioned above come either pre-installed with the Windows Operating System or is available for download free-of-charge.

IMPORTANT REQUIREMENTS AND PATCHES FOR WEBDAV

For WebDAV to work correctly, infoRouter must be installed either at the root (Default Web Site) or as a WEB SITE and **not** as a virtual directory.

Please note that some WebDAV clients may require port 80, so please refrain from setting the infoRouter web site on any other port.

Due to recent changes released by Microsoft, you must install several patches to client machines. The patches that must be installed vary depending on the client OS and architecture (XP, Vista, 32Bit & 64Bit etc.)

Note: No patches are required for MAC and Linux workstations.

For information on WebDAV Requirements, please read the [WebDAV Requirements](#)

Requirements for the Client

CLIENT HARDWARE REQUIREMENTS

Any Internet/Intranet ready PC with HTTP access to the InfoRouter IIS Application.

CLIENT SOFTWARE (BROWSER) REQUIREMENTS

Internet Explorer 7.0 or higher

or

Firefox 5 or higher

or

Chrome 13 or higher

or

Safari 4 or higher

The browser must be configured to accept cookies and must support JAVA Scripts

Please refrain from installing Beta Versions of browsers as they may produce unpredictable results and are not supported.

Only Windows based workstations are supported to run optional add-on modules including but not limited to infoRouter Scan Station, infoRouter Hot Folders, infoRouter Email Scanner, infoRouter Import/Export tool and infoRouter MS Office Add-in.

Client workstations running additional (optional) modules mentioned above must be configured to support the .Net 2.0 (or higher) Framework.

Mac or Linux workstations are supported for HTTP access only.

SERVICE PACKS

Please make sure that all client machines on your network have the appropriate service packs and updates.

CLIENT MACHINE SUPPORT

Please note that we do not provide troubleshooting support for client machines.

To find similar documents, please visit our web site at <http://www.inforouter.com/support.asp>